

Date: 20/06/19

## **APPENDIX E**

## Southwark Licensing Team

The Licensing Service
C/O Environmental Health &
Trading Standards Business Unit
PO Box 64529
London SE1P 5LX

Southwark Council Licence Register Licence Number: 863435

To the Licensing Officer, London Borough of Southwark,

I would like to express my support for Dee Dee's - On The Hill, 77 Herne Hill, SE24 9NE.

I have spent time at Dee Dee's and I find this bar has a pleasant atmosphere and is somewhere I enjoy visiting. I am satisfied with my experience at Dee Dee's. Whenever I am near the bar, by which I mean outside of the premises, I do not hear noise and I do not find that this bar invites noise nuisance to the area, whether it is customers or the bar and staff.

I am satisfied with the cleanliness of the interior and exterior of the bar.

I find the staff to be pleasant, friendly and helpful. The staff members concern themselves with the wellbeing of the area so as not to cause disturbance. They are strict with their license terms and encourage customers to adhere to the rules of the bar.

The staff members at Dee Dee's are attentive to the needs of both regular customers and newcomers to the bar. I feel welcome when I visit the bar.

The staff members at Dee Dee's are always professional and approachable.

I believe this bar to be a safe environment for family and friends.

I would recommend this bar to others as a nice venue to visit and spend time in. I am highly likely to return to this bar and be classed as a regular customer at Dee Dee's.

